

Hardware:6300 Cable Connection Hook-Up

Follett Technical Support Knowledgebase Article

Applies to:

Follett 6300 Cordless Scanner

Symptoms:

The scanner either does not output to the workstation or base light goes from solid blue to solid red/blue resulting in loss of connection to the workstation.

Cause:

The cables are not connected properly or securely. The battery cover is incorrectly mounted to the scanner.

Solution:

Please reference the picture below.

- 1- Make sure the center mini-USB cable is seated fully, (Right picture) and is connected to the power adapter and plugged in to a power plug that is not on a timer or controlled by a light switch.
- 2- Make sure the outer larger cable is connected to your computer USB port.



Workaround:

Additionally you may need to re-enable cradle host mode and pair the scanner and base. Please reference page 20 and 21 of your scanner's manual.